

# TERMS & conditions

Terms and conditions forms are part of your agreement with Enyah Coaching and Consulting by A.D. James Lifestyle Coaching.

## PAYMENTS

All payments must be made in full prior to any sessions being undertaken. After payment, you will receive a copy of this agreement, along with a receipt for any payment of sessions you make.

## PURCHASING EXTRA SESSIONS

Extra session purchases can be made on-line and can be made with the Life Coach. You will be contacted within 24 hours of your purchase to discuss your personal goals with your Life Coach.

## CANCELLATIONS

If your Life Coach fails to give you 24 hours' prior notice of any cancellation, you will be entitled to 1 extra hour of coaching, in addition to the session you missed. We require a minimum of 24 hours' prior notice of any cancellation of any coaching workshop sessions. This can be made directly through the contact details given in this pack. If you do not provide a minimum of 24 hours' prior notice, you may lose that session and no refund will be made to you. Any rearranged cancelled sessions will be at a time mutually agreed between you and the Life Coach.

## COMPLAINTS

If for any reason you are unhappy with Enyah Coaching and Consulting by A.D. James, you may terminate your package at any given time. Your Life Coach cannot prescribe treatment or diagnose medical conditions. They may at any time ask to consult with your doctor should any mental health or medical condition arise.

## REFUNDS

All sales are final. If for any medical reason you are no longer able to complete any coaching sessions, you will be given a refund on any outstanding sessions upon providing proof from your doctor.